

CertainTeed Corporation

Prestige Products

LIFETIME WARRANTY

Limited, Non-prorated

What and Who is Covered and for How Long

CertainTeed warrants to the original homeowner/consumer that its Prestige composite fencing products will be free from manufacturing defects — including peeling, flaking, blistering and corroding—when subject to normal and proper use.

Should any defect occur during the lifetime of the original purchaser (and as long as the original purchaser is still living and retains ownership of the property), CertainTeed will repair or replace, at its option, the defective fencing product. Except during the SureStart™ protection period, described below, CertainTeed also reserves the right to refund the amount paid by the original owner for the fencing.

CertainTeed shall not be liable or responsible for labor charges or other expenses whatsoever in connection with removal or installation of either the original or replacement product.

In the event of repair or replacement under the terms of this warranty, the original warranty shall apply to the repaired or replacement fencing material, and will extend for the balance of the warranty period in effect at the time the material proved defective.

The lifetime coverage offered by this warranty automatically ends upon the sale of the property or death of the last of the original owners of the property at the time of installation.

The lifetime coverage offered by this warranty is designed to cover individual homeowners only. In the case of fencing, material purchased by, or installed upon property owned by, corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums or cooperative housing arrangements, or installed on apartment buildings or any other type of building or premises not used by individual homeowners as their residences, the warranty period will be 30 years following the installation of the fencing.

SureStart™ Protection



CertainTeed fencing products are covered by SureStart protection for a period of five years following the date when installation has been completed. Under this warranty feature, CertainTeed, at no charge, will repair or replace, at its option, any fencing proven to be defective during the five-year SureStart period. CertainTeed's maximum liability under SureStart will be equal to the reasonable cost to replace the defective fencing at its current value, including labor.

Limitations

This warranty does not provide protection against any failure, defect or damage caused by situations and events beyond normal exposure conditions, including but not limited to:

- Misuse, abuse, neglect or improper handling or storage;
- Improper installation or installation not in strict adherence to CertainTeed's written instructions;
- Use of accessories which do not fit properly receive and/or secure CertainTeed fencing;
- Impact of foreign objects, fire, earthquake, flood, lightning, hail, hurricane, tornado or other casualty or act of God;
- Movement, distortion, collapse or settling of the ground or structure on which the fencing is installed;
- Any other cause not involving manufacturing defects in the material supplied by CertainTeed.

The fencing is not warranted against discoloration or other damage caused by air pollution (including but not limited to metal oxides or metallic particles), mold, fungi, microbes, mildew, exposure to harmful chemicals or normal weathering from the elements.

Normal weathering is defined as exposure to sunlight and extremes of weather and atmosphere which will cause any colored surface to gradually fade, chalk, or accumulate dirt or stains. The severity of any condition depends on the geographical location of the fencing, the cleanliness of the air in the area, and many other influences over which CertainTeed has no control.

CertainTeed shall have sole discretion to determine, based on reasonable criteria, whether the fencing is suffering from normal weathering. If the fencing weathers to a degree determined by CertainTeed to be beyond normal, CertainTeed will either repair or provide replacement material, at its option, for the defective fencing. CertainTeed also reserves the right to refund the amount paid by the original owner for the fencing, material and accessories (but not including the cost of the original installation).

See Reverse Side for Additional Terms and Conditions

This warranty does not apply to fencing which has been painted, varnished or coated over the manufacturer's original finish.

CertainTeed reserves the right to discontinue or modify any of its products, including the color, without notice to the homeowner/consumer, nor shall CertainTeed be liable in the event the replacement material may vary in color or gloss in comparison to the original product as a result of weathering. If CertainTeed replaces any material under this warranty, it may substitute products designated by CertainTeed to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

Transferability

The warranty is not transferable, with the exception of the following circumstance:

In any instance in which the property owner at the time of installation is not an individual homeowner, then in the event the ownership of the fencing reverts or is transferred by the property owner at the time of installation to an individual homeowner within the original 30-year warranty period, then the lifetime coverage offered by the warranty shall apply to the homeowner to whom ownership passes. Under no circumstances shall the lifetime coverage apply to common perimeter or common pool fencing.

Other Conditions

THIS WARRANTY REPLACES ALL OTHER ORAL OR WRITTEN WARRANTIES, LIABILITIES OR OBLIGATIONS OF CERTAINTEED. PERTINENT STATE LAW SHALL CONTROL FOR WHAT PERIOD OF TIME FOLLOWING THE SALE A HOMEOWNER/CONSUMER MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS OR ANY PERSON THEREIN, RESULTING FROM THE BREACH OF THIS WARRANTY. CERTAINTEED DOES NOT AUTHORIZE ITS FIELD REPRESENTATIVES, DISTRIBUTORS OR DEALERS TO MAKE ANY CHANGE OR MODIFICATION TO THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON, OR THE EXCLUSION OF, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

What the Customer Must Do

The homeowner/consumer must promptly notify CertainTeed in writing of any manufacturing defect and provide proof of the date of purchase and installation, as well as proof of property ownership. All notifications should be sent to: **CertainTeed Corporation, 2525 Walden Avenue, Buffalo, NY 14225, Attn: Consumer Services Department.** The consumer may be required to submit a sample of the defective material to CertainTeed for analysis. CertainTeed will then investigate the claim and may examine the material claimed to be defective. If a defect covered by this warranty is confirmed, CertainTeed, within a reasonable amount of time after the inspection, will repair or provide replacement material for the fencing, or refund the amount paid by the original owner for the fencing and accessories, per the terms of this warranty.

This warranty is effective for products purchased after February 1, 2003.

CertainTeed Corporation
2525 Walden Avenue
Buffalo, NY 14225

Care and Maintenance

While CertainTeed fencing resists most common household stains like oil and grease, they will become dirty like any other product that is exposed to atmospheric conditions. Chalk may also accumulate on the surface. This is a normal condition for all pigmented materials which are constantly exposed to sunlight and elements. Soil, grime and chalk can be simply removed with the help of your garden hose and a bucket of soapy water.

If especially stubborn stains cannot be removed with normal household detergents, request a cleaner from your contractor. Always test cleaner on an inconspicuous area before full use.

Important: Fire Safety Information

CertainTeed exterior building materials require little maintenance for many years. Nevertheless, common sense dictates that builders and suppliers store, handle and install materials in a manner that avoids damage to the product and/or the structure. Owners and installers should take a few simple steps to protect materials from fire. Prestige fencing is made from organic materials that will melt or burn when exposed to a significant source of flame or heat. Building owners, occupants and outside maintenance personnel should always take normal precautions to keep sources of fire, such as barbecues, and combustible materials, such as dry leaves, mulch and trash, away from fencing.